

UiO : USIT

## **Introductory IT-course for bachelor students**

### UiO IT-Services



## Overview

- User name and password
- What IT services do you have access to?
  - WiFi
  - Email
  - Home directory, storage and backup
  - Access to UiO's IT-services from home or abroad
  - Access to software
  - Printing service
  - Where can you get IT-help?

## User name

- All students at UiO gets a personal user name
- Your user name is unique and will never be recycled to other students in the future

## Passwords - fall 2018

- New students should receive a SMS with their user name and a link to <http://www.uio.no/english/services/it/username-password/new-user.html>
- The SMS is sent as soon as the study permit has been granted and your user has been created

## What if you have not received the SMS?

- In case of problems please contact :
  - **IT-Helpdesk** (3rd floor Eilert Sundts hus)
  - **Houston** (Georg Sverdrups Hus, right next to Akademika)
- They will be able to print passwords against display of valid ID

## What IT-services do you gain access to as a student?

- After your study permit has been granted and your user account has been created, but before you have paid semester fee and approved education plan:
  - Access to **StudentWeb**
  - Access to **websites** at uio.no wich is reserved for UiO students.
  - **brukerinfo.uio.no**

## Which IT-services do you gain access to as a student?

- After you have registered for courses, paid the semester fee and approved the education plan, you get full access to:
  - Your UiO **Email** account
  - Your own home directory
  - **UiO-licensed software**, through the **UiO Program kiosk** and by manually installing software.
  - Log in at the computer labs
  - **Mine Studier**
  - **Canvas**

<https://brukerinfo.uio.no/>

- Info about your user account
- Manage E-mail Account :
  - Adjust the spamfilter
  - Apply forwarding to a personal email account
  - Download Microsoft Office 365



## Wireless network

- Eduroam

Connect using your UiO user name and password

Example:

User name: [simontest@uio.no](mailto:simontest@uio.no)

Password: \*\*\*\*\*

- Guest network

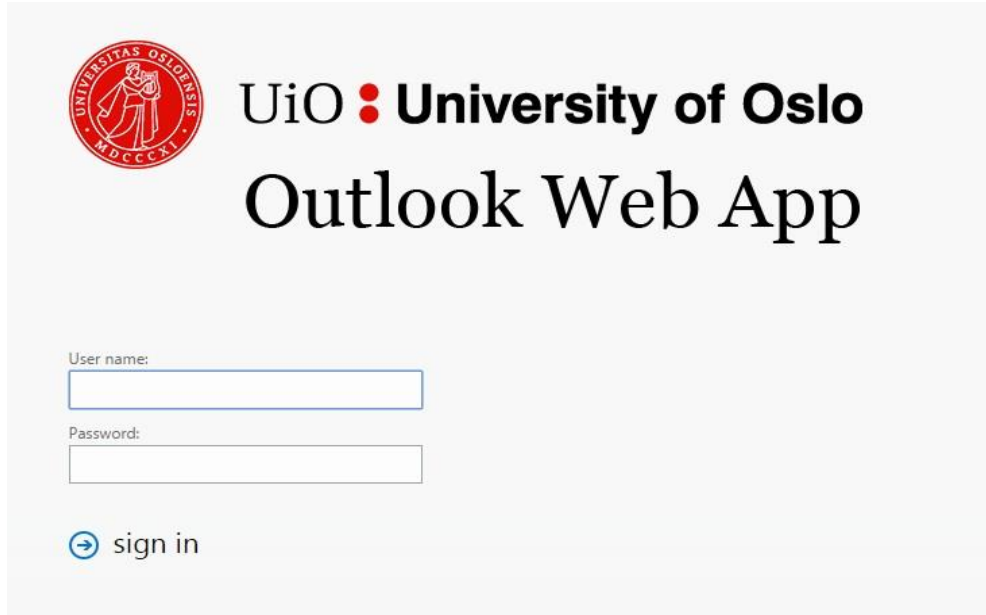
– «uioquest» (for guest users without account, last for 12 hours)

## E-mail

- All employees and students at UiO have their own e-mail account
- It is recommended that you use / check this e-mail!  
Important messages can and will be given here from both your lecturers and the faculty

## E-mail continuation

- The web-based e-mail client can be found at: [mail.uio.no](mailto:mail.uio.no)



The screenshot shows the login interface for the University of Oslo Outlook Web App. It features the University of Oslo logo (a red circular seal with a figure and the text 'UNIVERSITAS OSLOENSIS' and 'MDCCCXI') on the left. To the right of the logo, the text 'UiO : University of Oslo' is displayed in a bold, black, sans-serif font, followed by 'Outlook Web App' in a larger, black, serif font. Below the text, there are two input fields: 'User name:' followed by a text box, and 'Password:' followed by a text box. At the bottom left, there is a blue circular button with a right-pointing arrow and the text 'sign in' next to it.

## E-mail continuation

- You can also install e-mail client / program on your own computer. Our recommendations are:
  - **PC:** Outlook
  - **Mac:** Mail
  - **Linux:** Thunderbird
  - **Phone/Tablet:** Use built-in solution
- Help for setup is available on the IT website  
<https://www.uio.no/english/services/it/email-calendar-chat/>

## Home directory, storage and backup

- **M:\** appears when you log on to UiO machines (PC-rooms, terminal rooms, office machines). M: \ is also accessible from home.
- Save all important documents here - it is regularly backed up and is easy to retrieve with the backup service.
- We have had some incidents where students have stored all their data on a local harddrive (c: | d:) on their own machines, and then later on lost all their files due to a computer crash or something similar.

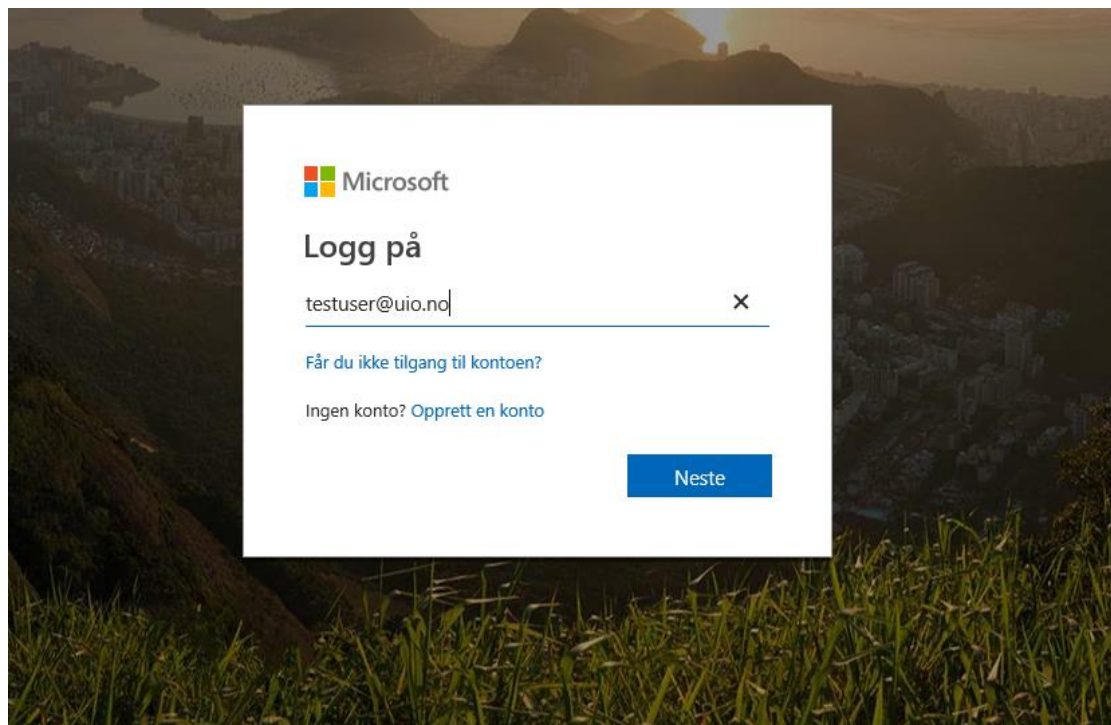
## Home directory, storage and backup cont.

- How do I access my home from home or from abroad?
  - Use Remote Desktop, students can connect to win.uio.no
  - You can also access your home area via the UiO **Program kiosk**.
- More information on :  
<http://www.uio.no/english/services/it/network/home-and-away/>

## UiO software

- UiO offers a wide range of software for students and employees. Some of this is procured centrally through major licensing agreements and something is more specialized and linked to some faculties and institutes.
- If you are curious about what's available and how to access, see the Software Database for more information:  
<https://app.uio.no/programvare>

# Office 365





# Office 365

Universitets- og  
høyskolesektoren

Logg på med en av disse kontiene



Universitets- og høyskolesektoren



Weblogin (Kun UiO)

# Office 365

Universitets- og  
høgskolesektoren

Logg på med din organisasjonskonto

testuser@uio.no

●●●●●●●●●●|

Logg på

# Office 365

God kveld

Søk etter apper, dokumenter, personer og nettsteder

Apper

Installer Office-apper

OneDrive Word Excel PowerPoint OneNote SharePoint Teams Class Notebook Sway Forms

Utforsk alle appene dine →

Dokumenter

Last opp og åpne... Ny

Nylige Festet Delt med meg Oppdag

Navn	Sist åpnet av deg	Deling	Aktivitet
Dokument2 personal » simonfv_uio_no » Documents	28. nov. 2017		
Dokument personal » simonfv_uio_no » Documents	28. nov. 2017		

Mer i OneDrive →

OneDrive

Nylig brukte mapper

Navn	Sist åpnet av deg
Documents personal » simonfv_uio_no	28. nov. 2017

SharePoint

Ofte brukte nettsteder

# Software and where to download

## Windows users:

<https://www.winprog.uio.no/>

## Mac users:

<https://www.macprog.uio.no/>

## Linux users:

You are on your own.

## UiO Program kiosk

- **UiO program Kiosk** is a service to make a large amount of programs available to all students and employees.
- Applications run on your computer via remote connection, but do not need to be installed. Think of it as a netflix for software.
- Your home directory is automatically available so you can save files to M:\
- <https://kiosk.uio.no/>

## Printing Services

- Printers for bachelor students can be found in the 2nd floor of the computer lab at Eilert Sundt's house.
- It is also possible to print from your own laptop.
- <http://www.uio.no/english/services/it/printing/>

## If you have any IT-related problems:

- IT-helpdesk is located at the 3rd floor Eilert Sundts hus.  
Opening hours 08:00-15:45  
Phone: (+47) 228 45 777  
E-mail: [it-hjelp@sv.uio.no](mailto:it-hjelp@sv.uio.no)
- Houston IT-Service is located at the library in Georg Sverdrups Hus.  
Opening hours 09:00-16:00  
Phone: (+47) 228 40 004  
E-mail: [it-support@uio.no](mailto:it-support@uio.no)