

Rapport fra UBOs PDA-prosjekt 2013

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1. Innledning

Nye teknologier gjør at brukerne forventer tilgang til alt, døgnet rundt, fra hvor som helst. Denne utviklingen gjør seg også gjeldende for tradisjonelle back office funksjoner som samlingsutvikling og innkjøp. Det holder ikke lenger bare å bygge opp samlingene etter «just in case» modellen, her trengs også «just in time».

Patron-Driven Acquisition (PDA) is a method of purchasing materials for a library based on a known patron demand. It is an example of the 'Just-in-time' acquisitions model which is a reaction by the library to ensure the needs of the user are met, as opposed to the 'Just-in-case' acquisitions model which is the traditional way in which materials are selected by a Librarian in anticipation of the user's needs.

<http://library.hud.ac.uk/blogs/projects/hike/2012/12/06/patron-driven-acquisition/>

2. Bakgrunn

Universitetsbiblioteket i Oslo kjøper bøker fra mange utgivere og aggregatorer. Utvalget har til nå blitt gjort av bibliotekansatte på vegne av sluttbrukerne. Med Patron Driven Acquisition (PDA) gjør man et stort utvalg av e-bøker tilgjengelig for sine sluttbrukere. Etter en gitt periode, eller når budsjettet er oppbrukt, er kun e-bøker som er blitt brukt i perioden kjøpt inn. På denne måten gjør man det mulig for brukerne å velge hvilke e-bøker biblioteket skal kjøpe. Dette var modellen vi ønsket å prøve ut i en begrenset periode og med et budsjett på NOK 500 000 (eks mva)

Det ble gjort et bevisst valg om kun å gå for kjøp av titler i dette prosjektet. Andre prosjekter har inkludert lån og sett på pris for kjøp kontra lån. Vi ønsket å se på prosjektet som en ren innkjøpsmodell, og ønsket ikke å bruke avsatte midler på lån.

3. Mål med prosjektet

Målet med prosjektet var å finne ut mer om hvilke e-bøker universitetets brukere faktisk vil ha. Mer presist ønsket vi å finne ut mer om følgende punkter:

- Hvilke emner foretrekkes?
- På hvilket nivå (akademisk, pensum, populære bøker osv.) ligger bøkene?
- Hvilke utgivere foretrekkes?
- Hvilke utgivelsesår har bøkene (nye/eldre)?
- På sikt ønsker vi å sammenlikne kost per bruk med andre e-bokpakker som er blitt kjøpt inn

4. Anbud

Summen som ble satt av til prosjektet var på NOK 500 000 (eks. mva). Siden det finnes flere som kan tilby samme produkt, tilsier innkjøpsreglene at det må gjennomføres en forenklet anbudskonkurranse. Anskaffelsen skal konkurranseutsettes ved at det sendes en forespørsel til minst tre potensielle tilbydere, eller ved utlysning i Doffin-databasen. Innkjøpsavdelingen ved UiO bisto oss med prosessen. Invitasjon ble sendt til EBSCO, Ingram (MyILibrary) og ProQuest (ebrary). Etter å ha vektet de mottatte tilbudene mot våre krav, ble EBSCO valgt som samarbeidspartner for dette prosjektet.

4.1 Vekting

Award criteria	Priority/Weight
Pris	30 %
Kvalitet	35 %
Funksjonalitet og grensesnitt	35 %

Utvelgelseskriterie: Pris

- Spesifisert i prismatrisen.

Utvelgelseskriterie: Kvalitet

- Tilgang, innhold, tekniske spørsmål og service of delivery

Utvelgelseskriterie: Funksjonalitet og grensesnitt

- Søke og browse funksjoner
- Muligheter for kopiering og utskrift
- Mulighet for nedlasting (online og offline)

(Se detaljer i [vedlegg 1](#))

4.2 Valgt tilbyder: EBSCO

eBooks on EBSCOhost representerer rundt 800 aktive e-bok utgivere og tilbyr mer enn 300 000 titler, og antallet vokser stadig. Av disse er rundt 230 000 tilgjengelig via Patron Driven Acquisition (PDA) modellen, 136 000 med ubegrenset antall samtidige brukere.

eBooks on EBSCOhost tilbyr titler innen følgende hovedemner:

- Art
- Business & Economics
- Education
- Language Arts & Discipline
- Literary Criticism
- Medical
- Performing Arts
- Philosophy
- Poetry
- Political Science
- Religion
- Social Science
- Technology & Engineering

Brukerne kan søke i e-bøkene på EBSCOhost web-baserte grensesnitt uten at det påkrevs noen spesielle «Reader» eller hardware.

eBooks on EBSCOhost kan "lånes" ut fra biblioteket og lastes ned offline.

For at en e-bokleser skal kunne brukes i forhold til eBooks on EBSCOhost, må den være kompatibel med Adobe Digital Editions. Brukere må først opprette en "My EBSCOhost"

konto for at titler som er lånt ut kan gjenfinnes i deres personlige mapper. For å laste ned en bok klikker brukeren på download (offline) knappen

Brukere kan opprette en personlig konto hos eBooks on EBSCOhost via "my EBSCOhost" funksjonalitet. På denne kontoen kan brukeren utføre følgende:

- Lagre preferanser
- Organisere søk i mapper
- Dele mapper med andre
- Se andres mapper
- Lagre og finne igjen søkehistorikk
- Skrive og eposte resultater
- Lage epost alerts og RSS feeds
- Få tilgang til kontoen uten å være pålogget UiO-nettet

Dette er hvordan EBSCO selv presenterer sin PDA-løsning:

EBSCO's Patron Driven Acquisition (PDA) program is a great collection development and acquisition model that helps libraries to preserve their budget while maintaining control over the collection development process.

Create PDA title lists for your library using specific criteria, and then expose the bibliographic records to end users without purchasing the titles. A title on the PDA list is triggered for purchase when a patron directly accesses the title, guaranteeing that only those titles with usage are purchased.

[...]

Three easy steps to set up Patron Driven Acquisition lists for EBSCO eBooks:

1. *Build a collection — Select titles appropriate for the interests of your patron base—whether you're looking for content from a specific publisher or frontlist titles in a particular subject area.*
2. *Expose the titles to your patrons — Load the bibliographic records to your catalog. This allows users to discover titles by browsing or searching the library collection*
3. *Buy only what gets used — A purchase is triggered when a patron:*
 - *Downloads an eBook or audiobook title*
 - *Views an eBook for more than ten minutes*
 - *Views more than ten pages of an eBook*
 - *Prints, emails, or copies & pastes a portion of an eBook page*

(Kilde: <http://www.ebscohost.com/ebooks/collection-development/patron-driven-acquisition>)

5. Beskrivelse av prosjektet

5.1 Kriterier for utvalg

I utgangspunktet ønsket vi å sette så få begrensninger som mulig på utvalget av e-bøker vi tilbød våre brukere. Likevel så vi at det var nødvendig å sette noen begrensninger.

E-bøker som kjøpes via EBSCO er kopibeskyttet (har DRM-begrensninger). I UBOS kriterier for innkjøp av e-bøker står det klart at vi ikke ønsker kopibeskyttede e-bøker. Av denne grunn ekskluderte vi de større forlagene hvor vi kan kjøpe DRM-frie bøker

direkte.

Følgende forlag ble ekskludert:

1. Brill
2. Cambridge University Press
3. CRC
4. Edward Elgar Publishing
5. Elsevier
6. Oxford University Press
7. Palgrave MacMillan
8. Sage
9. Springer
10. Taylor & Francis
11. Walter DeGruyter
12. Wiley
13. WorldScientific

Videre satte vi følgende begrensninger (kopiert fra søkeskjermen i ECM):

- eBooks
- Exclude Owned, Shared or Part of a PDA
- Downloadable Content
- PDA Eligible
- Publisher List Price: Max USD 500

Bøker på alle språk ble inkludert i vårt utvalg. Det ble også bøker på alle nivåer, bortsett fra barne- og ungdomslitteratur som vi valgte å ekskludere. I tillegg ville vi bare ha bøker med mulighet for ubegrenset antall samtidige brukere.

5.2 Hva trigger kjøp

Våre brukere fant bøkene i BIBSYS, SFX eller via andre kanaler, og for brukerne så dette ut som bøker UiO allerede eide. Det var ingenting som indikerte for brukerne at dette var PDA-bøker. Kjøp av titler ble utløst av følgende:

- Nedlasting
- Aktiv bruk i ti minutter
- Åpnet mer enn ti sider i en enkelt sesjon
- Utskrift, sendt via epost eller klipp/lim av deler av innhold

Med en gang en tittel var trigget for kjøp, ble den fjernet fra PDA listen og regnet som innkjøpt. Dette foregikk i bakgrunnen uten brukernes viten.

5.3 Ukentlige rapporter

Hver uke mottok vi rapporter fra EBSCO med informasjon om hvilke titler som var blitt kjøpt foregående uke, og hvor mye disse hadde kostet. I rapportene fikk vi også informasjon om saldo i prosjektet.

6. Praktiske utfordringer

6.1 Tilgjengeliggjøring

EBSCO åpnet tilgang til bøkene på sin plattform 8. mars. Samme dag fikk vi første runde med MARC-poster fra EBSCO og bestilte import i BIBSYS. Det viste seg imidlertid at vi på langt nær hadde fått alle MARC-postene fra EBSCO. Disse kom puljevis i perioden, og importer ble bestilt fortløpende. Første import ble kjørt tre uker etter at tilgangen var åpnet, siste import ble kjørt 12. april. Det var vanskelig å få bøkene inn i BIBSYS både på grunn av uregelmessig leveranse av MARC-poster fra EBSCO, og også fordi bøkene ble liggende i importkø hos BIBSYS.

Det var også utfordrende å skaffe liste fra EBSCO for aktivering i SFX. For å få bøkene inn i SFX trengte vi liste med både ISBN og EBSCOs BookID. Dette viste seg å ikke bare være enkelt å få, men når vi til slutt fikk riktig liste, ble et lokalt target opprettet i SFX og bøkene aktivert.

6.2 Avslutning

Avslutning måtte bestilles hos BIBSYS på samme måte som import, og det var usikkert hvor raskt BIBSYS ville kunne utføre dette. Vi bestilte avslutning hos BIBSYS 10. juni. Da var det fortsatt \$4893 igjen på konto hos EBSCO. Disse pengene forsvant fort, men det tok ikke mer enn en uke fra vi bestilte avslutning til pakken faktisk ble avsluttet i BIBSYS.

6.3 Dublettkontroll

På forhånd var det en viss bekymring for at det ville bli kjøpt inn dubletter av bøker vi allerede eide. Dette viste seg å ikke bli noe problem. BIBSYS implementerte sommeren/høsten 2012 en løsning som gjorde det mulig å merke en pakke som PDA. Når det er gjort, vises ikke PDA-lenkene i bibliotek katalogen dersom det allerede finnes en annen lenke for dokumentet. I SFX kunne også PDA-lenkene undertrykkes dersom det allerede fantes andre lenker. Det var selvfølgelig en mulighet for at brukerne likevel kunne komme til å velge bøker som fantes i våre samlinger ved at de fant dem via Google Scholar, direkte hos EBSCO eller lignende, men en analyse i etterkant viser at ingen dubletter ble kjøpt.

6.4 Endringer i tittelutvalget

Hver uke ble titler trukket fra plattformen. Dette på grunn av endring av rettigheter fra forlagene. Noen ganger var det kun et par titler, men det hendte også at hele forlag ble trukket ut. Til sammen ble 1400 bøker trukket fra samlingen i prosjektperioden. Det var ingen enkel måte for oss å skaffe marc-poster for disse bøkene slik at vi kunne bestille avslutning i BIBSYS. Det å gå inn å avbryte postene manuelt ville vært en for stor jobb, så vi valgte å la postene bli liggende i BIBSYS og heller fjerne dem etter hvert dersom det kom feilmeldinger. Samme strategi kjørte vi i SFX. I løpet av hele prosjektperioden fikk vi kun et par feilmeldinger som gjaldt bøker som var blitt fjernet, så alt i alt var ikke dette noe stort problem.

6.5 Informasjonsflyt

I forkant og under prosjektet la vi opp til minst mulig informasjon til brukerne og UBs ansatte, da vi i dette prosjektet ønsket å se hva brukerne gjorde mest mulig uforstyrret. Vi ønsket å unngå at dette ble brukt som en innkjøpsordning styrt av bibliotekansatte.

7. Analyse

7.1 Hva har vi fått for pengene?

Summen vi gikk inn i prosjektet med var NOK 500 000 (eks. mva). Prosjektet ble avsluttet når pengene var brukt opp. Vi satt da igjen med 475 innkjøpte titler (se [vedlegg 2](#)). Dette ga en snittpris per tittel på NOK 1053. I tillegg kommer bruk av de ca. 91 000 titlene vi hadde tilgang til i løpet av prosjektet, men som ikke ble anvendt nok til å trigge kjøp.

Bibliotek	Pris i NOK	Tittel
Snittpris	1053	
Max	3170	Cognitive Psychology Perspectives (ISBN 9781608760596 / 9781613242483)
Min	32	Hieronymus Bosch (ISBN 9781844840342 / 9781780424699)

7.2 Hvilke fagområder ble tilgjengeliggjort og kjøpt?

Til sammen ble 90.942 titler innen 51 emner tilgjengeliggjort. Disse emnene er BISAC Subject headings utarbeidet av Book Industry Study Group. Hvis vi forsøker å fordele de 51 emnene på de fire bibliotekene våre, ser vi at det i hovedsak var HumSam-bøker i utvalget. Bøkene som ble kjøpt fordeler seg relativt jevnt med det som var i utvalget.

Bibliotek	% av totalt antall tilgjengelige bøker	% av kjøpte bøker
HumSam	74	78
UREAL	11	8
UMED	6	5
UJUR	5	5
N/A	4	4

7.3 Hvilke forlag?

Vi valgte å ikke inkludere i utvalget de store forlagene som vi allerede har kjøpt mye fra over mange år (se hvilke i avsnitt 5.1 Kriterier for utvalg). Når disse var fjernet, sto vi igjen med bøker fra 591 forlag, deriblant flere kjente universitetsforlag.

Av de 475 kjøpte titlene finner er flere utgitt av kjente forlag og ulike universitetsforlag, men også bøker fra mindre, ukjente forlag har blitt kjøpt inn.

De forlagene det ble kjøpt flest bøker fra var (antall titler i parentes):

1. John Benjamins Publishing Co. (46)
2. Continuum International Publishing Group Ltd / Books (45)
3. State University of New York Press (29)
4. Hart Publishing Ltd. (25)
5. ABC-Clio - Greenwood Publishing (17)
6. Edinburgh University Press (17)
7. Emerald Book Serials & Monographs (13)
8. ABC-CLIO (13)

9. Indiana University Press (11)
10. University of Texas Press (11)
11. Boydell & Brewer (11)

7.4 Nye vs. eldre bøker

Vi satte ingen begrensninger på hvor gamle bøkene i utvalget kunne være. Den eldste boka i utvalget er fra 1753, men hovedvekten av bøkene er publisert etter år 2000 (81,3 %). Av de kjøpte bøkene er prosentandelen for samme periode 86,7 %.

Publikasjonsår	% i utvalget	% av antall kjøpte titler
Før år 2000	18,7	13,3
2000-2005	22,0	22,3
2006-2010	39,8	40,2
2011-	19,5	24,2

Et annet relevant aspekt er at 180 av de kjøpte bøkene fantes allerede i trykt utgave ved UBO. 78 av disse 180 var eldre utgivelser fra år 2005 eller tidligere (se [vedlegg 3](#)).

7.5 Språk

Vi satte ingen begrensninger når det gjaldt språk på titlene i utvalget. Som forventet ble det likevel kjøpt inn nesten kun engelskspråklige titler. Av de 475 titlene er det en dansk, en tysk og to franske titler. Vi har ikke tall på hvor stor andel av de 91 000 tilgjengelige titlene som er publisert på annet språk enn engelsk. Et kjapt overblikk viser imidlertid at engelskspråklige titler er i et overveldende flertall.

7.6 Relevans

Tittellistene fra EBSCO inneholder BISAC-emneord. BISAC er en amerikansk forleggerstandard som ikke følger de emneordsstandarder bibliotekene vanligvis forholder seg til. Overfladisk vurdert ut i fra titler og BISAC-emneord ser stort sett alle titlene faglig relevante ut.

7.7 Statistikk

Selv om det bare har gått fem måneder siden prosjektet ble avsluttet, kan vi allerede nå se at en del av titlene har hatt god buk. 8,2 % av titlene har blitt brukt 11 ganger eller mer.

Antall nedlastinger fra tittelen ble kjøpt tom oktober 2013.	Andel av kjøpte bøker
11 eller mer	8,2%
6-10	13,2%
2-5	45,6%
1	33,0%

De 11 mest brukte titlene, har alle blitt brukt 21 ganger eller mer.

11 mest brukte titler	Antall nedlastinger fra tittelen ble kjøpt tom oktober 2013.
Abraham's children : Jews, Christians, and Muslims in conversation	97
Pattern Grammar : A Corpus-driven Approach to the Lexical Grammar of English	33
The Politics of International Law	32
On Liberty	31
Institutions and the politics of survival in Jordan : domestic responses to external challenges, 1988-2001	28
Interpreting landscapes : geologies, topographies, identities	26
Politicising parenthood in Scandinavia : gender relations in welfare states	23
The Human Right to Water : Significance, Legal Status and Implications for Water Allocation	23
Liu Xiaobo, Charter 08 and the Challenges of Political Reform in China	22
Daily life in the Roman city : Rome, Pompeii, and Ostia	21
Grounding Cosmopolitanism : From Kant to the Idea of a Cosmopolitan Constitution	21

Videre bruk av disse titlene vil følges opp sammen med den øvrige e-bokstatistikken som tas ut årlig. På sikt ønsker vi f.eks. å sammenlikne kost per bruk med andre e-bokpakker som er blitt kjøpt inn

8. Lærdom av prosjektet

8.1 Bedre faglig fordeling

Innkjøp av e-bøker ved UiO har til nå vært dominert av store forlagspakker fra utvalgte forlag som er sterke innen STM-fagene (science, technology and medicine). STM har vært tidligere ute med overgang til digitalt innhold, men nå ser vi at HSS (humanities and social sciences) kommer sterkere på banen. I dette prosjektet var det en overvekt av titler innen HSS-fagene. Ved at vi utelukket de store forlagene som vi kjøper bøker fra direkte, ble en stor andel av STM-titlene ekskludert fra utvalget. Ved en eventuell senere anledning kan vi benytte oss av mulighetene systemene tilbyr for å få en jevnere fordeling mellom fagområder.

8.2 Informasjonsflyt

Utvalg for elektroniske ressurser ble i hele prosjektperioden informert om status, men utover dette valgte vi bevisst å ikke gå ut med mye informasjon. Dette fordi vi ønsket å se på hva brukerne valgte, og vi ønsket å unngå at dette ble brukt som en innkjøpsordning styrt av bibliotekansatte. Både underveis og i ettertid erfarte vi at dette ikke nødvendigvis var en god strategi. UBs ansatte var interessert i prosjektet, og kunne nok ha ønsket seg mer informasjon underveis.

8.3 Begrensninger i plattform/DRM

Titlene som ble kjøpt inn i prosjektet er tilgjengelige på EBSCOhost og er kopibeskyttet. De kan fint leses online, men for offline-lesing kreves det at man installerer Adobe Digital Editions. Vi har fått flere tilbakemeldinger på at dette ikke er brukervennlig og vanskelig å finne ut av. Det er også begrensning på antall sider som kan skrives ut / lastes ned. Dette støtter opp under at vi i hovedsak bør kjøpe inn DRM-frie bøker, slik vi som regel får når vi kjøper direkte fra forlag.

9. Konklusjon

UB hadde satt av NOK 500 000 til dette prosjektet. Pengene ble brukt opp i løpet av 11 uker. Det ble i snitt kjøpt 43 titler per uke i prosjektperioden. Dette kan indikere et behov som vi pr i dag ikke dekker ved våre vanlige innkjøpsrutiner. På forhånd var det en usikkerhet om det ville bli kjøpt inn mye ikke-faglig litteratur. Dette viste seg å ikke bli noe problem. Til tross for at vi har gjort få begrensninger på utvalget av titler som ble gjort tilgjengelig, ble relevante titler kjøpt inn. Det er ønskelig å undersøke nærmere om vi kan kjøpe bøker direkte fra noen av de forlagene vi har kjøpt mest fra i dette prosjektet.

Som innkjøpsmodell er PDA via aggregator (tilbyder av bøker fra mange forlag i ett grensesnitt) en kostbar modell. Ved å kjøpe pakker direkte fra forlagene kan man forhandle gode rabatter. Begrensninger i plattformen, for eksempel på antall sider som kan skrives ut / lastes ned, støtter opp under at vi i hovedsak bør kjøpe inn DRM-frie bøker (jfr. kriterier for innkjøp av e-bøker).

Vi anbefaler å forsøke PDA/EBS* direkte fra forlag. Flere forlag har PDA-modeller hvor de tilbyr titler i eget grensesnitt uten DRM. Det vil være gunstig å velge et av forlagene som vi i dag allerede kjøper enkelttitler fra (for eksempel Cambridge, Wiley). Dette vil være arbeidsbesparende og gi brukerne umiddelbar tilgang. Kostnaden for de enkelte titler vil ikke bli dyrere ved PDA/EBS. Det er mulig å fremforhandle rabatt på listepreis ved inngåelse av avtale. Hvis avdelingene ønsker å forsøke PDA/EBS løsningene fra enkelte forlag, ser vi at det gis gode muligheter til å foreta målrettede avgrensninger innen de ulike fagområder.

* EBS (Evidence Based Selection) er en annen variant av brukerstyrt innkjøp. Les mer om dette i anbefalt litteratur.

10. Anbefalt litteratur

Byström, K., Johansson, T., Perols, K., & Tengstam, O. (2012) Patron-driven acquisition (PDA) som förvärvsmetod på universitets- och högskolebibliotek. Tilgjengelig fra:

<http://www.kb.se/dokument/Bibliotek/projekt/Slutrapporter%202012/PDA-Rapport%20121220.pdf>

[Lest 20. november 2013].

Gastinger, A. (2013) Patron Driven Acquisition ved NTNU Universitetsbiblioteket. Tilgjengelig fra:

<http://www.cristin.no/konsortieavtaler/arrangement/varmotet2013/cristin-varmote-pda-2013.pdf>

[Lest 20. november 2013].

Devenney, A. (2012) Patron Driven Acquisition. Tilgjengelig fra:
<http://library.hud.ac.uk/blogs/projects/hike/2012/12/06/patron-driven-acquisition/> [Lest 20.
november 2013].

Vedlegg 1 – UBOs krav i anbudet

1	QUALITY
1.1	Authorized users
	All authorized users shall have access. Authorized users are persons with a verified affiliation to the University of Oslo. Access should be given through IP recognition.
	Walk-in use. Visitors who have permission to use the library's public computers should be allowed to access the resource.
	Remote use. Authorized users shall be entitled to access the resource from at home and elsewhere by secure login to the network of University of Oslo.
	ILL – Interlibrary Loan. It shall be possible to at least print out a copy of a chapter or an article and send to another library.
1.2	Content requirements
	Supplier shall describe the content (amount, subjects and coverage) in their database.
	Supplier shall specify how often the content is updated.
	Supplier shall describe which activity triggers a PDA purchase
1.3	Technical requirements
	Access shall be given through IP addresses.
	All e-books shall be accessible via web interface regardless of operation system and platform. There should be no need to install software other than a default browser and reading programs for standard formats such as pdf.
	The Supplier must deliver marc records for free in the format that BIBSYS require (marc 21). It must be possible to remove certain publishers and publication years from the portfolio to avoid duplicates.
	Supplier shall describe which suppliers of link servers they cooperate with and whether the resource is compatible with the standard OpenURL.
	Supplier shall describe which suppliers of Web Scale Discovery Systems they cooperate with (for instance Primo, Google, worldcat etc).
	Supplier shall describe which reference management software the database is compatible with.
1.4	Service - communication
	Supplier shall describe the admin account interface for settings – and if possible - for creating PDA lists, placing orders, extracting title lists in excel and downloading MARC records.
	Supplier must provide usage statistics, preferable in accordance with the COUNTER standard.
	Supplier shall keep the client currently updated of the amount spent on PDA.
	Supplier shall provide a contact for interaction in relation to the agreement.
	Supplier shall provide e-mail address for technical support and error messages. Supplier shall describe response time and send a receipt on received e-mail.
	Supplier shall describe the guaranteed uptime. Notification of planned downtime should be sent to e-ressurs@ub.uio.no.
	e-ressurs@ub.uio.no must be notified without unnecessary delay if the Supplier becomes aware of errors in the database or discovers incorrect information.

	Supplier shall inform e-ressurs@ub.uio.no before changes in the database is put into effect.
2 Functionality and interface	
	Supplier shall describe the different kind of searching and browsing functions.
	It shall be possible to copy, print and download at least one chapter of an e-book. Supplier shall describe the options for those functions in their systems.
	It shall be possible to download an e-book for offline reading for a certain period to a personal computer, an e-book reader or tablet computer (for instance iPad).
	Supplier shall describe all other functionality which might be relevant to the end-users
Appendix C, Total price and pricing provisions	
	1 user
	3 users
	Unlimited users
	General discount
	Additional fees

Vedlegg 2 – Kjøpte titler i prosjektet

Title	Author	Pub Date	ISBN	Main subject
42 Rules for a Web Presence That Wins	Gamse, Philippa.	2011	9781607730668	COMPUTERS
A Day for the Hunter, a Day for the Prey	Averill, Gage.	1997	9780226032924	MUSIC
A Functional Grammar of Gooniyandi	McGregor, William	1990	9789027230256	FOREIGN LANGUAGE STUDY
A History of English Reflexive Pronouns	Gelderen, Elly van.	2000	9789027227607	LANGUAGE ARTS & DISCIPLINES
A History of Fascism, 1914-1945	Payne, Stanley G.	1995	9780299148706	POLITICAL SCIENCE
A History of the Laws of War	Gillespie, Alexander.	2011	9781849462044	LAW
A Method for Linguistic Metaphor Identification	Steen, Gerard.	2010	9789027239037	LANGUAGE ARTS & DISCIPLINES
A Multitude of Women	Lucamante, Stefania.	2008	9780802097941	LITERARY CRITICISM
A Neurolinguistic Theory of Bilingualism	Paradis, Michel.	2004	9789027241269	EDUCATION
A Picture Book Primer	Matulka, Denise I.	2008	9781591584414	DESIGN
A Theology of Love	Jeanrond, Werner G.	2010	9780567646927	RELIGION
A Thousand Plateaus	Deleuze, Gilles-Guattari, Félix-Massumi, Brian.	2008	9780826476944	PHILOSOPHY
A Tribute to James Baldwin	Baldwin, James-Achebe, Chinua.-Chametzky, Jules.-University of Massachusetts at Amherst.	1989	9780870236778	LITERARY CRITICISM
Abraham's Children	Winter, T. J.-Harries, Richard-Solomon, Norman	2005	9780567081612	RELIGION
Academic Identity Traits	Gotti, Maurizio.	2012	9783034311410	
Access to Knowledge in Egypt	Rizk, Nagla.-Shaver, Lea Bishop.	2010	9781849660082	BUSINESS & ECONOMICS
Accidental Systems Librarian	Engard, Nicole C.-Gordon, Rachel Singer.	2012	9781573874533	LANGUAGE ARTS & DISCIPLINES
Accumulation in an African Periphery	Shivji, Issa G.	2009	9789987080311	POLITICAL SCIENCE
Acoustic Communication	Truax, Barry.	2001	9781567505368	SCIENCE
Action Research in Workplace Innovation and Regional Development	Totterdill, Peter.-Fricke, Werner.	2004	9789027217851	BUSINESS & ECONOMICS
Administrative Justice and Asylum Appeals	Thomas, Robert	2011	9781841139364	POLITICAL SCIENCE

Advances in Comparative Germanic Syntax	Alexiadou, Artemis.	2009	9789027255242	FOREIGN LANGUAGE STUDY
Albert Camus' Critique of Modernity	Srigley, Ronald D.	2011	9780826219244	PHILOSOPHY
Alpha Phi Alpha	Bradley, Stefan M.- Parks, Gregory	2012	9780813134215	EDUCATION
Al-Qaida's Jihad in Europe	Kohlmann, Evan.	2004	9781859738023	HISTORY
American Culture in the 1950s	Halliwell, Martin.	2007	9780748618842	SOCIAL SCIENCE
American Gothic	Crow, Charles L.	2009	9780708320082	LITERARY CRITICISM
American Gothic Fiction	Lloyd Smith, Allan	2004	9780826415950	LITERARY CRITICISM
An Empathetic Literary Analysis of Jack London's The Call of the Wild	Beierl, Barbara Hardy.	2012	9780773429345	LITERARY CRITICISM
An Introduction to the Human Development and Capability Approach	Shahani, Lila.- Deneulin, Séverine- International Development Research Centre (Canada)	2009	9781844078066	PSYCHOLOGY
An Introduction to Wall Inscriptions From Pompeii and Herculaneum	Wallace, Rex.	2005	9780865165700	HISTORY
Ancient Greece	Deger-Jalkotzy, Sigrid-Lemos, I. S.	2006	9780748618897	HISTORY
Any Sound You Can Imagine	Thâeberge, Paul.	1997	9780819563095	MUSIC
Applied Ethics and Human Rights	Motilal, Shashi.	2010	9788190757072	PHILOSOPHY
Approaching Dialogue	Linell, Per	1998	9789027218339	LANGUAGE ARTS & DISCIPLINES
Art, Politics, and Commerce in Chinese Cinema	Rosen, Stanley-Zhu, Ying	2010	9789622091757	BUSINESS & ECONOMICS
Assessment and Intervention	Mastropieri, Margo A.-Scruggs, Thomas E.	2011	9780857248299	EDUCATION
Ayurvedic Medicine	Pole, Sebastian.	2013	9781848191136	MEDICAL
Azerbaijan Since Independence	Cornell, Svante E.	2011	9780765630025	HISTORY
Barack Obama's Post-American Foreign Policy	Singh, Robert.	2012	9781780930381	POLITICAL SCIENCE
Begging Questions	Dean, Hartley	1999	9781861341785	SOCIAL SCIENCE
Beginnings, Middles & Ends	Kress, Nancy.	2011	9781599632193	REFERENCE
Believing Women" in Islam"	Barlas, Asma.	2002	9780292709034	RELIGION
Between Light and Shadow	Darrow, Mac.	2003	9781841133904	POLITICAL SCIENCE
Beyond the Borders	Madsen, Deborah L.	2003	9780745320465	LITERARY CRITICISM
Bilingualism or Not	Skutnabb-Kangas, Tove.	1981	9780905028187	EDUCATION
Biographia Literaria	Coleridge, Samuel Taylor	2009		POETRY
Black Skin, White Masks	Fanon, Frantz	2008	9780745328492	SOCIAL SCIENCE

Black Social Dance in Television Advertising	Huntington, Carla Stalling	2011	9780786459445	PERFORMING ARTS
Blended Learning	Glazer, Francine S.	2012	9781579223236	EDUCATION
Boyle on Fire	Eaton, William R.	2005	9780826478276	SCIENCE
Britain and the European Union	Jones, Alistair.	2007	9780748624287	POLITICAL SCIENCE
Brown on Brown	Aldama, Frederick Luis	2005	9780292706897	LITERARY CRITICISM
Brussels Versus the Beltway	Mahoney, Christine.	2008	9781589012035	POLITICAL SCIENCE
Candidates in Conflict	Benoit, William L.- Wells, William T.	1996	9780817308681	LANGUAGE ARTS & DISCIPLINES
Caring for Justice	West, Robin	1997	9780814793497	LAW
Case-based Neurology	Singh, Anuradha.	2012	9781933864259	HEALTH & FITNESS
Children's Agency, Children's Welfare	Nijnatten, Carol van	2010	9781847424891	FAMILY & RELATIONSHIPS
Chinese Theories of Reading and Writing	Gu, Ming Dong	2005	9780791464236	LITERARY CRITICISM
Circles of Thorns	Lewis-Anthony, Justin.	2008	9781906286217	ART
Circuit Analysis I	Karris, Steven T.	2009	9781934404171	TECHNOLOGY & ENGINEERING
Civic and Uncivic Values	Dulić, Dragana.- Ramet, Sabrina P.- Listhaug, Ola.	2011	9789639776982	SOCIAL SCIENCE
Civil Society in Comparative Perspective	Sivesind, Karl Henrik-Enjolras, Bernard.	2009	9781849506076	SOCIAL SCIENCE
Civilization Without Sexes	Roberts, Mary Louise.	1994	9780226721217	SOCIAL SCIENCE
Claims, Changes and Challenges in Translation Studies	Gile, Daniel.- Malmkjær, Kirsten.- Hansen, Gyde.	2004	9789027216564	LANGUAGE ARTS & DISCIPLINES
Class, Nation, and Identity	Pratt, Jeff C.	2003	9780745316727	POLITICAL SCIENCE
Classroom Management	Tauber, Robert T.	2007	9780275996680	EDUCATION
Cognitive English Grammar	Radden, Günter.- Dirven, René.	2007	9789027219039	LANGUAGE ARTS & DISCIPLINES
Cognitive Psychology Perspectives	Rabuano, Valeria.- Salvati, Giacomo.	2010	9781608760596	SCIENCE
Collaborative Learning	DiMarco, Giordano.- Luzzatto, Edda.	2010	9781608760763	EDUCATION
Coming of Age	Baxter, Kent.	2013	9781429837316	BIOGRAPHY & AUTOBIOGRAPHY
Comparative and Contrastive Studies of Information Structure	Göbbel, Edward.- Breul, Carsten.	2010	9789027255488	LANGUAGE ARTS & DISCIPLINES
Competition and Quality in Health Care Markets	Gaynor, Martin.	2006	9781601980076	MEDICAL
Concealed Chains	Gao, Yun.- International Labour Office.	2010	9789221219934	BUSINESS & ECONOMICS
Conditions	Badiou, Alain.	2008	9780826498274	PHILOSOPHY

Confronting the Experts	Martin, Brian	1996	9780791429136	REFERENCE
Connectivity in Grammar and Discourse	Pietsch, Lukas.- Hohenstein, Christiane.-Rehbein, Jochen.	2007	9789027219251	LANGUAGE ARTS & DISCIPLINES
Conscience at War	Linn, Ruth.	1996	9780791427774	HISTORY
Constraints in Discourse 2	Sidner, C. L.-Benz, Anton-Kühnlein, Peter.	2010	9789027254382	LANGUAGE ARTS & DISCIPLINES
Constructing the Self	Hardcastle, Valerie Gray.	2008	9789027252098	PHILOSOPHY
Construction Grammars	Fried, Mirjam.- Östman, Jan-Ola.	2005	9789027218230	LANGUAGE ARTS & DISCIPLINES
Contemporary Narrative	Doloughan, Fiona J.	2011	9781441128003	LANGUAGE ARTS & DISCIPLINES
Contested Landscapes	Bender, Barbara.- Winer, Margot.	2001	9781859734629	SOCIAL SCIENCE
Contrastive Rhetoric	Rozycki, William V.- Nagelhout, Ed.- Connor, Ulla	2008	9789027254139	LANGUAGE ARTS & DISCIPLINES
Controversies in the Treatment of Skin Neoplasias	Sternemann, M.	2006	9783805580144	HEALTH & FITNESS
Controversy and Confrontation	Garssen, Bart.- Eemeren, F. H. van.	2008	9789027218865	LANGUAGE ARTS & DISCIPLINES
Coping with Evil in Religion and Culture	Minnema, Lourens.- Doorn-Harder, Pieterella van	2008	9789042023376	RELIGION
Corpus and Context	Adolphs, Svenja.	2008	9789027223043	LANGUAGE ARTS & DISCIPLINES
Corpus Stylistics in Principles and Practice	Ho, Yufang.	2011	9780826426178	LANGUAGE ARTS & DISCIPLINES
Corruption	Shore, Cris-Haller, Dieter.	2005	9780745321585	POLITICAL SCIENCE
Criminal Evidence and Human Rights	Roberts, Paul- Hunter, Jill B.	2012	9781849461726	LAW
Crisis Intervention	France, Kenneth.	2007	9780398077112	MEDICAL
Critical Discourse Analysis	Locke, Terry	2004	9780826464866	REFERENCE
Critical Pedagogy for Social Justice	Smyth, John	2011	9781441172266	EDUCATION
Critical Perspectives on User Involvement	Cotterell, Phil.- Barnes, Marian.	2012	9781847427519	POLITICAL SCIENCE
Cruising Utopia	Muñoz, José Esteban.	2009	9780814757277	SELF-HELP
Cultivating Development	Mosse, David.	2005	9780745317991	POLITICAL SCIENCE
Cultural Heritage, Ethics, and the Military	Stone, Peter G.	2011	9781843835387	SOCIAL SCIENCE
Culture and Customs of Somalia	Diriye Abdullahi, Mohamed	2001	9780313313332	SOCIAL SCIENCE
Culture and the King	Shichtman, Martin B.-Carley, James P.- Lagorio, Valerie Marie	1994	9780791418635	SOCIAL SCIENCE

Cusanus	Casarella, Peter J.	2006	9780813214269	RELIGION
Daily Life in the Roman City	Aldrete, Gregory S.	2004	9780313331749	HISTORY
Daily Life of the Ancient Romans	Matz, David.	2002	9780313303265	HISTORY
Decoding Domesday	Roffe, David.	2007	9781843833079	HISTORY
Detection and Prevention of Adverse Drug Events	Nøhr, Christian.- Hackl, Werner- Beuscart, Régis.	2009	9781607500438	MEDICAL
Developing Care Pathways	De Luc, Kathryn.- Kitchiner, Denise.- National Pathways Association.	2001	9781857754995	HEALTH & FITNESS
Deviance and Inequality in Japan	Yoder, Robert Stuart.	2011	9781847428325	SOCIAL SCIENCE
Difference and Repetition	Deleuze, Gilles- Patton, Paul.	2001	9780485113600	PHILOSOPHY
Digital Circuit Analysis and Design with Simulink Modeling and Introduction to CPLDs and FPGAs	Karris, Steven T.	2007	9781934404058	COMPUTERS
Digital Games and Learning	Maharg, Paul.- Freitas, Sara de.	2010	9781441198709	EDUCATION
Discourse, Communication and Tourism	Jaworski, Adam- Pritchard, Annette.	2005	9781845410209	TRAVEL
Discourse, Identities and Roles in Specialized Communication	Archibald, J.- Garzone, G.	2010	9783034304948	LANGUAGE ARTS & DISCIPLINES
Do 'Zimbabweans' Exist?	Ndlovu-Gatsheni, Sabelo J.	2009	9783039119417	POLITICAL SCIENCE
Does Foreign Direct Investment Promote Development?	Blomström, Magnus- Graham, Edward M.- Moran, Theodore H.	2005	9780881323818	BUSINESS & ECONOMICS
Drugs During Pregnancy	Källén, Bengt.	2009	9781608761548	MEDICAL
Dyslexia	Reid, Gavin	2007	9780826492364	EDUCATION
Dyslexia	Reid, Gavin	2011	9781441165855	EDUCATION
Early Greek Thought	Luchte, James.	2011	9781441146618	PHILOSOPHY
Early Pottery	Hays, Christopher T.- Saunders, Rebecca- Society for American Archaeology.	2004	9780817351274	CRAFTS & HOBBIES
Elective Affinities	Schoell-Glass, Charlotte-Plesch, Véronique-MacLeod, Catriona	2009	9789042026186	LITERARY CRITICISM
Electronic Devices and Amplifier Circuits with MATLAB® Computing	Karris, Steven T.	2008	9781934404133	TECHNOLOGY & ENGINEERING
Empathy in Education	Cooper, Bridget.	2011	9781441101440	EDUCATION
Encyclopedia of Latin American Theater	Cortés, Eladio.- Barrea-Marlys, Mirta.	2003	9780313290411	DRAMA

Encyclopædia Britannica Almanac 2009	Encyclopaedia Britannica, inc.	2009	9781593398392	REFERENCE
Energy Transitions	Smil, Vaclav.	2010	9780313381775	SCIENCE
Engaging the World	Holm, Søren.-Jonas, Monique F.	2004	9781586034009	BUSINESS & ECONOMICS
English Discourse Particles	Aijmer, Karin.	2002	9789027222800	LANGUAGE ARTS & DISCIPLINES
English Historical Syntax and Morphology	Pérez-Guerra, Javier.-López-Couso, María José.-Fanego, Teresa.	2002	9789027247315	LANGUAGE ARTS & DISCIPLINES
Environmental Management in Design	Resetar, Susan A.-Camm, Frank A.-Drezner, Jeffrey A.-Rand Corporation.-United States.-National Defense Research Institute (U.S.)	1998	9780833026606	HISTORY
Er danskerne fremmedfjendske?	Nielsen, Hans Jørgen	2004	9788772888095	SOCIAL SCIENCE
Essays in Migratory Aesthetics	Lord, Catherine M.-Durrant, Sam.	2007	9789042022362	PHILOSOPHY
Essays on Nominal Determination	Klinge, Alex.-Müller, Henrik Høeg.	2008	9789027231109	LANGUAGE ARTS & DISCIPLINES
Essentials of Physical Pharmacy	D. V., Derle.	2008	9788188449460	MEDICAL
Ethiopia	Milkias, Paulos.	2011	9781598842579	HISTORY
Europe and Extraterritorial Asylum	Heijer, Maarten den.	2012	9781849462709	LAW
European Cinemas in the Television Age	Ostrowska, Dorota-Roberts, Graham	2007	9780748623082	PERFORMING ARTS
European Multiculturalisms	Meer, Nasar-Modood, Tariq.-Triandafyllidou, Anna.	2012	9780748644520	SOCIAL SCIENCE
Everyday Reading	Acree, William G.	2011	9780826517890	LANGUAGE ARTS & DISCIPLINES
Exodontia Practice	Datarkar, Abhay N.	2007	9788184480504	HEALTH & FITNESS
Exploring Environmental History	Smout, T. C.	2009	9780748635139	SOCIAL SCIENCE
Expressionist Film--new Perspectives	Scheunemann, Dietrich.	2003	9781571130686	PERFORMING ARTS
Fantasy Media in the Classroom	Ford, Jim-Emmons, Sally L. A.-Dial-Driver, Emily.	2012	9780786459216	SOCIAL SCIENCE
Fascism	Renton, Dave	1999	9780745314754	POLITICAL SCIENCE
Felting - The Complete Guide	Davis, Jane.	2011	9780896895904	DESIGN
Field Guide to the Birds of East Asia	Brazil, Mark.-Nurney, David.	2009	9780713670400	NATURE
Figuras	Genette, Gérard	2005	9789682325861	LITERARY COLLECTIONS
Film and the Holocaust	Kerner, Aaron.	2011	9781441124180	ART

First Kill Your Family	Eichstaedt, Peter H.	2009	9781556527999	SOCIAL SCIENCE
Flirting with Danger	Phillips, Lynn M.	2000	9780814766576	SELF-HELP
Flora of the Yukon Territory	Cody, William J.- National Research Council of Canada.	1996	9780660164069	SCIENCE
Food and Eating in Medieval Europe	Rosenthal, Joel Thomas-Carlin, Martha.	1998	9781852851484	SOCIAL SCIENCE
Food and Famine in the 21st Century	Dando, William A.	2012	9781598847307	BUSINESS & ECONOMICS
For to Speke Frenche Trewely	Kibbee, Douglas A.	1991	9789027245472	FOREIGN LANGUAGE STUDY
Foreign Direct Investment, Location and Competitiveness	Gugler, Philippe.- Dunning, John H.- European International Business Academy.	2008	9780762314751	BUSINESS & ECONOMICS
Foreign Policy in an Interconnected World	Overton, George T.	2010	9781608760794	POLITICAL SCIENCE
Forms Liberate	Rundle, Kristen.	2012	9781849461047	LAW
Friedrich Schlegel and the Emergence of Romantic Philosophy	Millán-Zaibert, Elizabeth.	2007	9780791470831	PHILOSOPHY
From Beowulf to Caxton	Wallace, David- Schmidt, A. V. C.- Matsushita, Tomonori.	2011	9783034301046	BIOGRAPHY & AUTOBIOGRAPHY
Gender and Violence in the Middle East	Ghanim, David.	2009		POLITICAL SCIENCE
Genre and the Invention of the Writer	Bawarshi, Anis S.	2003	9780874215540	LANGUAGE ARTS & DISCIPLINES
Geriatrics	Kortebein, Patrick M.-Means, Kevin M.	2013	9781936287093	MEDICAL
Get Paid More and Promoted Faster	Tracy, Brian.	2001	9781583762073	BUSINESS & ECONOMICS
Gilles Deleuze's Logic of Sense	Williams, James	2008	9780748626106	PHILOSOPHY
Global Environmental History	Simmons, I. G.	2008	9780748621583	SOCIAL SCIENCE
Global Refugee Crisis	Gibney, Mark.- Loescher, Gil.	2010	9781598844559	POLITICAL SCIENCE
Globalization	Eriksen, Thomas Hylland.	2007	9781845205232	SOCIAL SCIENCE
Globalizing India	Fuller, C. J.-Assayag, Jackie.	2005	9781843311942	SOCIAL SCIENCE
Going Mobile	La Counte, Scott	2012	9780838911297	COMPUTERS
Grammaticalization	König, Ekkehard.- Gehweiler, Elke.- Stathi, Katerina.	2010	9789027205865	LANGUAGE ARTS & DISCIPLINES
Gravity, the Glue of the Universe	Gilbert, Harry-Smith, Diana Gilbert	1997	9781563084423	SCIENCE
Grieg	Grimley, Daniel M.	2006	9781843832102	MUSIC

Groundbreaking Scientific Experiments, Inventions, and Discoveries of the Ancient World	Krebs, Robert E.- Krebs, Carolyn A.	2003	9780313313424	SCIENCE
Grounding Cosmopolitanism	Brown, Garrett Wallace.	2009	9780748638819	POLITICAL SCIENCE
Grounding Human Rights in a Pluralist World	Kao, Grace	2011	9781589017337	POLITICAL SCIENCE
Handbook of Telecommunications Economics	Cave, Martin.- Majumdar, Sumit Kumar.-Vogelsang, Ingo.	2005	9780444514233	TECHNOLOGY & ENGINEERING
Handbook of Translation Studies	Doorslaer, Luc van- Gambier, Yves	2010	9789027203311	LANGUAGE ARTS & DISCIPLINES
Handbook of Translation Studies	Doorslaer, Luc van- Gambier, Yves	2011	9789027203328	LANGUAGE ARTS & DISCIPLINES
Heidegger Dictionary	Dahlstrom, Daniel O.	2013	9781847065131	PHILOSOPHY
Hieronymus Bosch		2004	9781844840342	BIOGRAPHY & AUTOBIOGRAPHY
Hieronymus Bosch	Rembert, Virginia Pitts.-Bosch, Hieronymus	2011	9781906981617	BIOGRAPHY & AUTOBIOGRAPHY
Historical Linguistics 2001	Taylor, Jo-Burridge, Kate.-Blake, Barry J.	2003	9789027247490	LANGUAGE ARTS & DISCIPLINES
History of the Gothic	Armitt, Lucie	2011	9780708320075	LITERARY CRITICISM
How to Implement and Supervise a Learning Style Program	Dunn, Rita Stafford	1996	9780871202598	EDUCATION
Human Dignity in Bioethics and Law	Foster, Charles	2011	9781849461771	POLITICAL SCIENCE
Human Rights and Climate Change	McInerney-Lankford, Siobhán Alice- Rajamani, Lavanya.- Darrow, Mac.-World Bank.	2011	9780821387207	LAW
Human Rights and Media	Papademas, Diana.	2011	9780762300525	SOCIAL SCIENCE
Human Rights at Work	Fenwick, Colin.- Novitz, Tonia.	2010	9781841139999	LAW
Human Rights Indicators in Development	McInerney-Lankford, Siobhán Alice-Sano, H.-O-World Bank.	2010	9780821386040	POLITICAL SCIENCE
Humane Migration	Ho, Christine G. T.- Loucky, James.	2012	9781565493209	SOCIAL SCIENCE
ICTIS 2011	Yan, Xinping.- Transportation & Development Institute (American Society of Civil Engineers)	2011	9780784411773	TECHNOLOGY & ENGINEERING
Identity Economics	Meagher, Kate.	2010	9781847010162	BUSINESS & ECONOMICS

Illegal residence and public safety in the Netherlands	Leerkes, Arjen	2009	9789089640499	LAW
Illness in Context	Tygstrup, Frederik.- Stene-Johansen, Knut.	2010	9789042029439	LITERARY CRITICISM
Illustrated Identification Guide to Adults and Larvae of Northeastern North American Ground Beetles (Coleoptera, Carabidae)	Bousquet, Yves.	2010	9789546425225	SCIENCE
Imperative Clauses in Generative Grammar	Wurff, Wim van der.-Beukema, F. H.	2007	9789027233677	LANGUAGE ARTS & DISCIPLINES
Improving Employee Performance Through Appraisal and Coaching	Kirkpatrick, Donald L.	2006	9780814408766	BUSINESS & ECONOMICS
Incorporating Corpora	Rogers, Margaret- Anderman, Gunilla M.	2008	9781853599866	LANGUAGE ARTS & DISCIPLINES
India and Europe	Halbfass, Wilhelm.	1988	9780887067945	PHILOSOPHY
Indigenous Dance and Dancing Indian	Krystal, Matthew.	2012	9781607320968	MUSIC
Input Matters in SLA	Young-Scholten, Martha.-Piske, Thorsten.	2009	9781847691101	LANGUAGE ARTS & DISCIPLINES
Inside Out	Dorrian, Louise.	2012	9781780921891	HEALTH & FITNESS
Insiders, Outsiders and Others	Bhopal, Kalwant.- Myers, Martin.	2008	9781902806716	SOCIAL SCIENCE
Insistent Images	Fischer, Olga.- Ljungberg, Christina- Tabakowska, Elżbieta.	2007	9789027243416	LANGUAGE ARTS & DISCIPLINES
Institutions and the Politics of Survival in Jordan	Lucas, Russell E.	2005	9780791464458	HISTORY
Interdisciplinarity and Academic Libraries	Gibson, Craig-Mack, Daniel C.	2012	9780838986158	LANGUAGE ARTS & DISCIPLINES
International and Comparative Labour Law	Bronstein, Arturo.	2009	9789221212027	LAW
International Legal Protection of Human Rights in Armed Conflict	United Nations.	2011	9789211541915	LAW
Interpreting in the 21st Century	Viezzi, Maurizio.- Garzone, G.	2002	9789027216496	LANGUAGE ARTS & DISCIPLINES
Interpreting Landscapes	Tilley, Christopher.	2010	9781598743746	HISTORY
Intertextualité, interdiscursivité et intermédialité	Rioux, François.- Trudel, Éric.- Desrosiers, Mylène.- Hébert, Louis- Guillemette, Lucie.	2009	9782763786568	LANGUAGE ARTS & DISCIPLINES
Introducing Sociolinguistics	Mesthrie, Rajend.	2009	9780748638437	LANGUAGE ARTS & DISCIPLINES
Investigative Journalism in	Tong, Jingrong.	2011	9781441101044	LANGUAGE ARTS & DISCIPLINES

China				
Isocrates II	Isocrates.-Papillon, Terry L.	2004	9780292702455	LITERARY CRITICISM
It's Not All in Your Head	Farrell, Patricia	2011	9781932603958	HEALTH & FITNESS
Jimi Hendrix	Saunders, William	2010	9780984316519	BIOGRAPHY & AUTOBIOGRAPHY
Jury Decision Making	Devine, Dennis J.	2012	9780814720189	POLITICAL SCIENCE
Justifying Private Law Remedies	Rickett, C. E. F.	2008	9781841138145	LAW
Key Terms in Second Language Acquisition	VanPatten, Bill.- Benati, Alessandro G.	2010	9780826499158	FOREIGN LANGUAGE STUDY
Knowledge Management	Wallace, Danny P.	2007	9781591585022	BUSINESS & ECONOMICS
L2 Interactional Competence and Development	Doehler, Simona Pekarek.- Hellermann, John-Hall, Joan Kelly.	2011	9781847694065	FOREIGN LANGUAGE STUDY
Lactantius	Lactantius-Garnsey, Peter.-Bowen, Anthony.	2003	9780853239888	RELIGION
Language Acquisition	Singleton, D. M.- Ryan, Lisa	2004	9781853597589	LANGUAGE ARTS & DISCIPLINES
Le dilemme de l'être et du néant chez Saint Augustin	Zum Brunn, Emilie	1984	9789060322345	PHILOSOPHY
Learning Disabilities Sourcebook	Judd, Sandra J.	2012	9780780812598	EDUCATION
Legitimizing the Chinese Economic Reforms	Kluver, Alan R.	1996	9780791429914	BUSINESS & ECONOMICS
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